



AEON CREDIT SERVICE

27TH ANNUAL GENERAL MEETING

20 JUNE 2024

Responses to Pre-AGM Questions
Raised by Shareholders



Pre-AGM Questions from Shareholders

AGM Matters

Questions

How to register to attend the AGM? There is no appropriate link in the notification to shareholders dated 21 May 2024.

Also, in the registration for participation in the AGM, you required the entry of the CDS account number which is cumbersome and unnecessary, after registering as a member.

This matter had been raised previously and I was given the assurance that the system will not require in future, which unfortunately failed.

In total we received 8 requests from shareholders.

(continued on the next page)

Pre-AGM Questions from Shareholders

AGM Matters

Response

Firstly, we would like to apologise for the inconvenience caused and thank you for your feedbacks on the AGM registration processes.

The 27th AGM will be conducted on a virtual basis through live streaming. Shareholders who wish to participate in the AGM shall sign up as a member of the Boardroom Smart Investor Portal (BSIP) and register your attendance and remote voting (RPEV). The link to the BSIP website is: <https://investor.boardroomlimited.com/>

We will discuss with the service provider to improve the member registration process/platform to be more user friendly.

Pre-AGM Questions from Shareholders

Door Gift (1/2)

Shareholder Name	Question
Tan Liong Lai	At recent AGM, it was announced we would be receiving credit of RM50 as door gift. May I enquire when and how we will receive this RM50?

Response

Door gift will be given to our Valued Shareholders and Appointed Proxies who attend and vote during the 27th AGM. Cash will be credited to the AMP Visa Card of eligible shareholders/proxies on 26 June 2024.

Pre-AGM Questions from Shareholders

Door Gift (2/2)

Shareholder Name	Question
Tan Siew Leng	If I did not have the Aeon Member Plus Visa Card, how can I get the AGM door Gift?
Response	
You may apply the card at any nearest AEON Credit service counters / branches. Alternatively, you may apply via AEON Wallet before collecting the physical card.	

Pre-AGM Questions from Shareholders

AGM Resolutions (1/2)

Shareholder Name	Question
Kumpulan Wang Persaraan (“KWAP”)	<p>Would you able to share what is the budgeted number of directors for 2024 as I understand that Director Rashidah binti Abu Bakar and Director Mitsugu Tamai will be retiring from their position soon?</p> <p>Any indicative timeline on how long it will take for AEON Credit to appoint the new director?</p>

Response

Our Nomination and Remuneration Committee (“NRC”) is in the midst of identifying replacement directors and the announcement of the new directors would be made in due course.

Pre-AGM Questions from Shareholders

AGM Resolutions (2/2)

Shareholder Name	Question
KWAP	Last year there were 10 directors on the board and the budgeted fee and allowance were RM1.432 mil, deeming it an average of RM143,200 per director. This year there will be 8 directors with budgeted fee and allowance of RM1.538 mil, deeming it an average of RM192,250 per director. Can I know where this increase of 34% is coming from?

Response

We have disclosed the directors' fees details under Practice 8.1 in the CG report 2024 (page 47).

Please note that AEONCR has 7 Non-executive directors for both FYE2024 and FYE2023.

As a common practice, we have conducted a market benchmarking study for the non-executive directors and accorded an average fee adjustment of approximately 7% to ensure our directors are being fairly compensated for their contribution.

Pre-AGM Questions from Shareholders

Others – Printed Annual Report

Question
I would like to request for a printed annual report.
<i>In total we received 31 requests from shareholders.</i>

Response
Kindly note that we have dispatched the printed annual report to all the shareholders.

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Thank You

