Press Release

For Immediate Release

ÆON CREDIT SERVICE

AEON CREDIT INTRODUCES MALAYSIA'S FIRST FACEPAY AND LAUNCHES ITS FIRST DIGITAL AI FLAGSHIP BRANCH AT KL MIDTOWN

No cash. No card. No phone. Just your face.

KUALA LUMPUR, 5 NOVEMBER 2026 – AEON Credit Service (M) Berhad (**"AEON Credit"**) today introduced FacePay via AEON Wallet, Malaysia's first-ever FacePay payment experience, and launched its first Digital AI Flagship Branch at AEON Mall KL Midtown.

FacePay: Pay with Just Your Face

AEON Credit is pioneering payment experience with FacePay that lets customers pay using facial recognition alone at AEON Supermarket Midtown. After shopping, customers can proceed to selected self-checkout counters and pay with a quick face scan, with no cash, card, physical wallet, phone or QR code needed. The service is available exclusively at AEON Supermarket KL Midtown from 5 November 2026.

Customers simply register their face once through the AEON Wallet app and can pay using AEON Wallet or an eligible AEON Card. With built-in liveness detection and Face Code verification, FacePay delivers a secure and seamless payment experience as AEON Credit continues to introduce advanced services through the AEON Wallet.

From 5 November to 31 December 2026, customers can earn an additional 1x AEON Points with FacePay, with up to 6x AEON Points on everyday groceries, while campaign points last.

AEON Members can also enjoy at the member lounge with complimentary coffee and snacks, further enhancing their shopping experience.

First Digital AI Flagship Branch: An Exclusive, Lounge-Style Experience

AEON Credit's first Digital AI Flagship Branch at KL Midtown is designed to feel like an exclusive lounge rather than a traditional branch. An AI Greeter welcomes customers and guides them to the right service, while private Smart Pods let them explore products on a digital panel or speak with a live online agent. The Flagship Members' Lounge gives members a comfortable, exclusive space to relax, enjoy refreshments and take part in community activities.

Lee Tyan Jen, Deputy CEO of AEON Credit, said:

"FacePay and our first Digital AI Flagship Branch show how we are using technology to make everyday financial services simpler, more secure and more rewarding. With

FacePay, paying is as easy as a glance. At KL Midtown, customers can enjoy an exclusive, lounge-style setting where AI and personal service come together.

“KL Midtown will also be our platform to pilot new technologies, and we look forward to bringing these experiences to more customers,” she said.

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ABOUT AEON CREDIT SERVICE (M) BERHAD

AEON Credit Service (M) Berhad (“AEON Credit”) was incorporated on 6 December 1996 and converted into a public limited company on 9 February 2007 and subsequently listed on the Main Market at Bursa Malaysia Securities Berhad on 12 December 2007. Today, the business of the Group is involved in the issuance of Credit Cards, Prepaid Cards, AEON Wallet App, Easy Payment Schemes, Hire Purchase Financing, Personal Financing Schemes, Insurance Broker, Digital Islamic Banking, Membership & Loyalty Management and other related services. The Group currently has 5 Regional Offices, 54 branches and service centres located in the major shopping centres and towns, and a network of more than 6,000 participating merchant outlets nationwide.

For more information, please contact:

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